

1 May 2020

To all our Seasons residents and Families

I hope you and your families are all keeping well. Thank you to everyone who has visited our communities over the last few weeks for sticking to our changed visiting requirements; we really appreciate your help in keeping our residents safe. Thank you also to our residents for staying so cheerful in what is a very difficult time for everyone.

You have probably heard about the relaxation of restrictions from midnight tonight (Friday) where Queenslanders will be able to do things that we haven't been able to do for a while including going for a drive or a picnic. I know there are several residents who are very keen to avail themselves of this opportunity and I completely understand why. However, I ask that you hold off on going out for another fortnight so that we can understand the impact of this relaxation of restrictions on infection rates. It is likely that we will see a lot of people out and about this weekend and beyond and as a result we may see an increase in infection rates. I would hate to see one of you (or your family) contract COVID19 as a result of what I think will be a busy weekend out and about. I make this request out of a genuine concern for all our residents and a desire to make sure you all stay safe as we get back to some semblance of a normal life.

We have been working this week at slowly introducing some more social activities to our communities, including inviting entertainers back (all appropriately socially distanced of course) and hope that this will assist until we know it is safe to start getting out again.

For families and friends who visit our residents, don't forget that you will all require a flu vaccination from today if you want to visit. We are also still screening everyone who comes to our communities (staff, visitors, contractors alike) and ask that you continue to practice good hand hygiene and social distancing while you are on site.

As always, if you have any questions or concerns please get in touch with your Community Manager or email me on health@seasonsagedcare.com.au.

Kind regards



Tracey Silvester

CEO