

19 June 2020

TO OUR SEASONS RESIDENTS AND FAMILIES

RE: Announcement re children visiting

The last few months have certainly shown us how quickly things can change. This week is proof of this, with the Queensland Government last night announcing that children under the age of 16 are now permitted to visit people living in residential aged care. As you know, we have modelled our policies on the advice of the Chief Health Officer throughout the pandemic; this situation is no exception.

Therefore, from this weekend (20 June 2020), the following will apply to our visiting policies:

1. Visiting hours will remain the same as per my advice from earlier this week.
Monday- Friday 9am-4pm
Weekends vary- check with your local community
2. Children under the age of 16 will be permitted to visit residents.
3. A maximum of 2 visitors per resident/apartment apply at any one time (this includes children).
4. Visitors can stay as long as they like within the above visiting hours.
5. All visitors (including children) will have to sign in and be screened. Children may sign in with the adult they are accompanying and that adult can sign for them.
6. All visitors will be temperature checked on arrival (including children).
7. Evidence of a current influenza vaccination remains mandatory for all adult visitors and is highly recommended for children who visit. This will protect our residents from influenza.
8. Visits are to be conducted in resident apartments (or in the resident's own courtyard if they have one). The public areas of Seasons are not yet open for gatherings of people other than for resident activities.

Finally, and perhaps most importantly:

Social distancing **MUST** be maintained between everyone on site. We know how pleased you will be to see your grandchildren but please protect yourselves and keep your distance.

All residents and visitors are required to use hand sanitiser and practice hand washing on arrival and at regular intervals while visiting.

I hope these arrangements will work for you all and that you are able to make use of the increased opportunities to catch up with family.

As always, if you need any more information or have a concern then please speak to your Community Manager or get in touch with me on health@seasonsagedcare.com.au.

Kind regards

Tracey Silvester
CEO